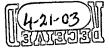
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AMENDMENT UNDER 37 C.F.R. § 1.116 EXPEDITED PROCEDURE

GROUP 2642

PATENT APPLICATION

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Docket No: Q54844

Michael LAMBRIGTS, et al.

Appln. No.: 09/346,930

Group Art Unit: 2642

Confirmation No.: 3058

Examiner: Benny Quoc TIEU

Filed: July 02, 1999

For: INTERFACE MEANS BETWEEN A NETWORK SWITCH AND A CTI SERVER

MEANS AND APPARATUS FOR PROVIDING A SERVICE TO A CUSTOMER

INCLUDING SUCH AN INTERFACE MEANS

AMENDMENT UNDER 37 C.F.R. § 1.116

ATTN: BOX AF

Commissioner for Patents Washington, D.C. 20231

Sir:

In response to the Office Action dated November 19, 2002, along with a Petition for Extension of Time and appropriate feel, please amend the above-identified application as follows:

<sup>&</sup>lt;sup>1</sup> Please note that since the due date of April 19, 2003 fell due on a Saturday, this Amendment is being timely filed on the next business day of Monday, April 21, 2003.